## Student Success Scorecard Data

 from
## ARCC 2.0

2015 Year Ending in 2013-2014 Prepared and Presented by:

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## Purpose of ARCC 2.0

- To facilitate the improvement of student progress and success
- ARCC 2.0 is part of the Statewide Student Success Initiative and the Student Success Act and was a recommendation of the Student Success Task Force


## ARCC 2.o Momentum Point Outcomes

- Remedial (English and Math) - Percentage of credit students tracked for six years from 2008-09 to 2013-14 who started below transfer level in English, mathematics, and/or ESL and completed a college-level course in the same discipline.
- Persistence - Percentage of first-time degree and/or transferseeking students tracked for six years from 2008-09 to 201314 who enrolled in the first three consecutive terms. This metric is considered a milestone or momentum point. Research shows that students with sustained enrollment are more likely to succeed.
- 30 Units - Percentage of first-time degree and/or transfer seeking students tracked for six years from 2008-09 to 201314 who achieved at least 30 units. Credit accumulation, 30 units specifically, tends to be positively correlated with completion and wage gain.


## ARCC 2.o Completion Outcomes

- Completion (SPAR) - percentage of first-time degree and/or transfer-seeking students tracked for six years from 2008-09 to 2013-14 who completed a degree, certificate or transfer related outcomes.
- Career Technical Education (CTE) - Percentage of students tracked for six years from 2008-09 to 2013-14 who completed several courses classified as career technical education (or vocational) in a single discipline and completed a degree, certificate or transfer related outcome.


## ARCC 2.o Comparison Groups

- Remedial Progress Rate (Unprepared for College) - The percentage of credit students who start out at any levels below transfer in English, Mathematics, and/or ESL
o College Prepared Rate - First attempted math or English was transfer level.


## New Student Scorecard Measure

o Career Skills Builder Students

- Skills builders are workers who are maintaining and adding to skill sets required for ongoing employment and career advancement. Skills-builders successfully complete a limited number of courses, but do not earn a certificate or degree, or transfer to a four-year college


## San Bernardino Valley College



## San Bernardino Valley College

- Student Success Scorecard data supports goal setting in several campus planning documents:
- Strategic Plan
- Educational Master Plan
- Student Equity Plan
- Basic Skills Plan
- Student Success Plan
- Enrollment Management Plan
- The scorecard provides a basis to focus on specific content areas and the needs of specific student subgroups.


## SBVC ARCC 2.o MomentumPoint Rates



Persistence made a noticeable increase. Math and English rates continue to improve. Math success is higher than the state average and significantly higher than peer campuses. The 30 units completion rate declined, due primarily to the section cuts for this cohort.

## SBVC Momentum-Point Rates by Gender

| Gender | Persistence | 30 Units | English | Math |
| :--- | :---: | :---: | :---: | :---: |
| Overall | $68.5 \%$ | $57.0 \%$ | $33.0 \%$ | $31.6 \%$ |
| Female | $69.5 \%$ | $58.6 \%$ | $34.4 \%$ | $32.5 \%$ |
| Male | $67.6 \%$ | $55.1 \%$ | $30.8 \%$ | $30.2 \%$ |

- No significant achievement gaps exists between men and women, but women do slightly better on every measure.


# SBVC Momentum-Point Rates by Ethnicity 

| Ethnicity | Persistence | 30 Units | English | Math |
| :--- | :---: | :---: | :---: | :---: |
| Overall | $68.5 \%$ | $57.0 \%$ | $33.0 \%$ | $31.6 \%$ |
| African American | $63.7 \%$ | $47.6 \%$ | $26.0 \%$ | $23.0 \%$ |
| Native American* | $64.0 \%$ | $48.0 \%$ | $13.0 \%$ | $23.8 \%$ |
| Asian | $68.7 \%$ | $61.4 \%$ | $43.4 \%$ | $48.3 \%$ |
| Filipino* | $77.5 \%$ | $62.5 \%$ | $50.0 \%$ | $44.4 \%$ |
| Hispanic | $69.7 \%$ | $57.8 \%$ | $33.0 \%$ | $31.9 \%$ |
| Pacific Islander* | $57.1 \%$ | $42.9 \%$ | $25.0 \%$ | $20.0 \%$ |
| White | $68.0 \%$ | $62.4 \%$ | $38.8 \%$ | $37.4 \%$ |

Red circles identify disproportionate impact levels (less than $80 \%$ of the highest preforming group.) Ethnic groups with small counts were not used for high performing reference groups.

## SBVC Completion Rates



- The decline in completion the rate for CTE is largely due to a lack of adequate advising that followed several full-time faculty retirements.


## Completion Rates by Gender

| Gender | CTE | Completion |
| :--- | :--- | :--- |
| Overall | $41.4 \%$ | $33.5 \%$ |
| Female | $50.2 \%$ | $34.3 \%$ |
| Male | $34.8 \%$ | $32.7 \%$ |

Women are completing Career Technical Education (CTE) programs at a higher rate than men. This is largely due to the high completion rates in nursing and child development programs where women are the majority.

## SBVC Completion Rates by Ethnicity

| Ethnicity | Completions | CTE |
| :--- | :---: | :---: |
| Overall | $33.5 \%$ | $41.4 \%$ |
| African American | $32.6 \%$ | $45.8 \%$ |
| Native American* | $24.0 \%$ | $30.4 \%$ |
| Asian | $44.6 \%$ | $59.4 \%$ |
| Filipino* | $37.5 \%$ | $71.9 \%$ |
| Hispanic | $30.4 \%$ | $40.3 \%$ |
| Pacific Islander* | $21.4 \%$ | $62.5 \%$ |
| White | $42.5 \%$ | $35.1 \%$ |

(*) Asterisk identifies groups with very small populations Groups with small counts were not used as references.

## SBVC Improvement Rates Over Prior Year

| ARCC Outcome | $07-08$ to <br> $12-13$ | $08-09$ <br> to 13-14 | Improvement <br> over Prior Year |
| :--- | :---: | :---: | :---: |
| Persistence | $64.0 \%$ | $68.5 \%$ | $+4.5 \%$ |
| 30 Unit Completion Rate | $57.5 \%$ | $57.0 \%$ | $-0.5 \%$ |
| Completion Rate | $33.5 \%$ | $33.5 \%$ | $0 \%$ |
| Remedial Rate English | $32.1 \%$ | $33.0 \%$ | $+0.9 \%$ |
| Remedial Rate Math | $30.4 \%$ | $31.6 \%$ | $+1.2 \%$ |
| CTE Rate | $52.0 \%$ | $41.4 \%$ | $-10.6 \%$ |

Red circle identifies the measures with the largest change between cohort yearsIncrease in Persistence and decline in CTE Rate

## SBVC Rates

## Compared to State

| ARCC Outcome | $2008-09$ to 2013 -14 |  | SBVC rates <br> compared <br> to the State |
| :--- | :---: | :---: | :---: |
|  | State | SBVC |  |
| Persistence | $71.7 \%$ | $68.5 \%$ | -9.5 |
| 30 Unit Completion Rate | $66.5 \%$ | $57.0 \%$ | -13.3 |
| Completion | $46.8 \%$ | $33.5 \%$ | +2.0 |
| Remedial Rate Math | $31.0 \%$ | $33.0 \%$ | -11.8 |
| Remedial Rate English | $43.4 \%$ | $31.6 \%$ | -8.5 |
| CTE Rate | $49.9 \%$ | $41.4 \%$ | -2 |

Success rates in math are 2\% points higher than the state average and SBVC is significantly above its peer group average in Math.

## SBVC Completion Rate Examined Further (by cohort year)

| Completion | $2004-05$ | $2005-06$ | $2006-07$ | $2007-08$ | $2008-09$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Overall | 1,477 | 1,470 | 1,534 | 1,718 | 2,083 |
|  | $36.0 \%$ | $37.3 \%$ | $35.2 \%$ | $33.5 \%$ | $33.5 \%$ |
|  | $60.9 \%$ | $58.7 \%$ | $54.2 \%$ | $58.7 \%$ | $55.7 \%$ |
| Unprepared | 1,349 | 1,327 | 1,379 | 1,575 | 1,900 |
| (Remedial) | $33.7 \%$ | $35.0 \%$ | $33.1 \%$ | $31.2 \%$ | $31.4 \%$ |

Completion rates have declined for prepared students. Success rates have increased slightly for unprepared students. The Overall rate remains unchanged from last year.

## Success in Math and English

 by Ethnicity

Success rates are higher in English for all groups except Asian and Native American students. Native Americans, Pacific Islanders and Filipinos have very low enrollment -their measures have reduced validity. Asian, Filipino, and White students have the highest success rates.

## Success Differences Between Prepared and Unprepared Students by Ethnicity



Prepared student represent less than $10 \%$ of the cohort. They show significantly higher success rates in all ethnic groups. Unprepared Asian students have the highest success rates.

# Current support programs are helping. 

| Program Name | Course success rate for program | Course success rate for campus | Course retention rate for program | Course retention rate for campus |
| :---: | :---: | :---: | :---: | :---: |
| CARE* | 77\% | 65\% | 91\% | 88\% |
| EOP\&S | 72\% | 65\% | 90\% | 88\% |
| Puente | 70\% | 65\% | 93\% | 88\% |
| STAR | 70\% | 65\% | 87\% | 88\% |
| Student Success Center | 73\% | 65\% | 90\% | 88\% |
| Tumaini | 53\% | 65\% | 90\% | 88\% |
| Valley Bound | 67\% | 65\% | 93\% | 88\% |
| MCHS | 90\% | 65\% | 99\% | 88\% |

These programs need regular review and assessment. These data are from 2014-15.
*2012-13 data

# Successful Strategies Supported by SBVC Research 

| Strategy | Program /Service | Outcome |
| :--- | :--- | :--- |
| Increase full-time <br> enrollment | -First-year experience <br> programs <br> -Improved F/A service <br> -Outreach for students <br> to enroll directly after <br> HS graduation | -Increase persistence <br> -Increased 30 unit rate <br> -Increased completions |
| Improve success in <br> developmental and <br> basic skills courses | -Writing lab <br> -Reading lab <br> -Student success center <br> -Non-credit ESL courses | -Higher success rates in <br> English and math |
| Increase participation <br> in learning <br> communities | -Student cohorts taking <br> courses together <br> -Targeted counseling <br> -Required tutoring | -Higher completion rates |

# Ongoing Strategies to Supported SBVC Student Success 

| Strategy | Program /Service | Outcome |
| :--- | :--- | :--- |
| Promote transfer to <br> Historically Black <br> Colleges and <br> Universities (HBCUs) | Invite representative to <br> campus <br> Promote transfer through <br> the transfer center | Higher transfer rates |
| Increase success <br> rates in basic skills <br> English and reading | Supplemental Instruction <br> Linked courses <br> Contextual learning <br> Faculty directed tutoring | Greater success in <br> upper-division courses |
| Promote student <br> engagement through <br> Arts and Lectures | Guest speakers <br> Cultural programs | Higher levels of <br> student engagement <br> Higher persistence |

# New and Innovative Approaches to Support Student Success 

| Strategy | Program /Service | Outcome |
| :--- | :--- | :--- |
| Job placement and <br> employment tracking | Exploring job placement <br> tracking software | Increased success <br> rates in CTE programs |
| Outreach to students <br> who break enrollment | Phone surveys with <br> students who discontinue <br> enrollment to identify <br> reasons | Increase program <br> completion rates. |
| Support students <br> with special needs | Guardian Scholars <br> Program to support foster <br> youth | Increase success <br> rates |
|  | Dreamers/AB540 Center <br> Veteran's center |  |

# New and Innovative Approaches to Support Student Success 

| Strategy | Program /Service | Outcome |
| :--- | :--- | :--- |
| Increase support to <br> and outreach for <br> STEM Programs | Outreach activities : <br> Women/men in math <br> STEMAPALOOZA <br> STEM support programs | Higher STEM enrollment <br> Higher course success rates <br> Higher graduation rates <br> Higher transfer rates |
| Expand tutoring <br> hours | Exploring the use of a <br> 24 hr. tutoring service. | Increase overall course <br> success rate |
| Expand campus tutoring |  |  |$\quad$| Expand partnership |
| :--- |
| services | | UCR \& CSUSB STEM |
| :--- |
| programs, e.g., HSI-STEM, |
| USDA, and NSF grants |$\quad$| Higher graduation rates |
| :--- |
| Higher CTE completion rates |

## New and Innovative Approaches to Support Student Success

| Strategy | Program /Service | Outcome |
| :--- | :--- | :--- |
| Textbook bank for <br> overnight textbook use | Exploring 24 hr. <br> textbook loan | Higher retention |
| Strengths Quest <br> Assessment | Hope accounts for $30 \%$ <br> of course and program <br> success | Higher persistence <br> Higher completion rates |
| Professional <br> Development | Basic skills workshop <br> for faculty (4-6) to <br> provide interdisciplinary <br> training | Develop teaching skills <br> to integrate basic skills <br> development across <br> disciplines |

## How can trustees help SBVC?

- Continue to support grant development
o Support innovative activities and programs on our campus
o Support exploring the development of alternative modalities:
- Online courses
- Courses offered at satellite locations
o Non-credit ESL
o Continue to support our diverse set of student support programs
- Support other innovative programs and partnerships:
- Accelerated course model for basic skills
- Supplemental Instruction
- Tutoring
- Professional development for faculty (SI, Online, SLOs, Technology )

0 Partnerships with K-12 and 4-year colleges

## Crafton Hills College



## Crafton ARCC 2.0 Momentum-Point Rates



## CHC Momentum-Point Rates by Gender

| Gender | Math | English | Persistence | 30 Units |
| :--- | :---: | :---: | :---: | :---: |
| Overall | 30.1 | 48.7 | 72.9 | 60.8 |
| Female | 33.8 | 53.3 | 74.3 | 62.9 |
| Male | 25.1 | 43.1 | 71.6 | 58.6 |

- The percentages reflect the percent of students in the six year cohort who completed each momentum point
- Males appear to struggle slightly more with improving in math than females.
- The other differences are not substantially different from each other.


## CHC Momentum-Point Rates by Ethnicity

| Ethnicity | Math | English | Persistence | 30 Units |
| :--- | :---: | :---: | :---: | :---: |
| Overall | 30.1 | 48.7 | 72.9 | 60.8 |
| African American | 39.5 | 39.5 | 64.6 | 50.0 |
| Native American | $50.0 *$ | $50.0 *$ | $61.5^{*}$ | 61.5 |
| Asian | 46.4 | 47.6 | 76.3 | 73.7 |
| Filipino | $7.1^{* *}$ | 53.8 | 80.0 | 60.0 |
| Hispanic | 29.5 | 48.3 | 77.7 | 62.6 |
| Pacific Islander* | 28.6 | 0.0 | 33.3 | 66.7 |
| White | 33.0 | 50.3 | 71.7 | 60.8 |

## Crafton ARCC 2.0 Completion Rates



## CHC Completion Rates by Gender

| Gender | CTE | Completion |
| :--- | :---: | :---: |
| Overall | 48.9 | 38.8 |
| Female | 54.9 | 41.2 |
| Male | 45.6 | 35.4 |

- Males appear to struggle more with both the completion and CTE improvement rates than females.


## CHC Completion Rates by

 Ethnicity| Ethnicity | CTE | Completion |
| :--- | :---: | :---: |
| Overall | 48.9 | 38.8 |
| African American | 28.6 | 47.9 |
| Native American | $42.9 *$ | 38.5 |
| Asian | 58.8 | 44.7 |
| Filipino | 50.0 | $20.0 * *$ |
| Hispanic | 51.8 | 34.9 |
| Pacific Islander* | 80.0 | 33.3 |
| White | 48.4 | 40.2 |

## Crafton Completion Rates Over Prior Year

| ARCC Outcome | $07-08$ to <br> $12-13$ | $08-09$ <br> $13-14$ | $\%$ <br> Change | Improvement <br> over Prior <br> Year |
| :--- | :---: | :---: | :---: | :---: |
| Persistence | $70.4 \%$ | $\mathbf{7 2 . 9 \%}$ | $\mathbf{+ 2 . 5}$ | Yes |
| 30 Unit Completion <br> Rate | $62.6 \%$ | $60.8 \%$ | -1.8 | No |
| Completion Rate <br> (SPAR) | $39.8 \%$ | $38.8 \%$ | -1.0 | No |
| Remedial Rate English | $41.8 \%$ | $\mathbf{4 8 . 7 \%}$ | $\mathbf{+ 6 . 9}$ | Yes |
| Remedial Rate Math | $32.6 \%$ | $30.1 \%$ | -2.5 | No |
| CTE Rate | $49.1 \%$ | $48.9 \%$ | -0.2 | Same |

# Crafton Completion Rates Compared to State 

| ARCC Outcome | $2007-08$ to $2012-13$ | CHC Rate <br> Higher <br> than State |  |
| :--- | :--- | :--- | :--- |
|  | State | Crafton | Yes |
| Persistence | $71.7 \%$ | $72.9 \%$ | Y |
| 30 Unit Completion Rate | $66.5 \%$ | $60.8 \%$ | No |
| Completion Rate (SPAR) | $46.8 \%$ | $38.8 \%$ | No |
| Remedial Rate English | $31.0 \%$ | $48.7 \%$ | Yes |
| Remedial Rate Math | $43.4 \%$ | $30.1 \%$ | No |
| CTE Rate | $49.9 \%$ | $48.9 \%$ | No |

# Completion Rates Examined Further 

| Completion | $2004-05$ | $2005-06$ | $2006-07$ | $2007-08$ | $2008-09$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Overall | 947 | 989 | 1,033 | 1,075 | 1,176 |
|  | $41.2 \%$ | $42.2 \%$ | $41.8 \%$ | $39.8 \%$ | $38.8 \%$ |
| College | 178 | 221 | 257 | 259 | 277 |
| Prepared | $62.4 \%$ | $62.4 \%$ | $58.8 \%$ | $61.0 \%$ | $55.6 \%$ |
| Unprepared | 769 | 768 | 776 | 816 | 899 |
|  | $36.3 \%$ | $36.3 \%$ | $36.2 \%$ | $33.1 \%$ | $33.6 \%$ |

- Crafton extensively researched the Completion rate and learned that the largest predictor of the Completion Rate is to successfully complete transfer level math
- Information is being used to inform writing of grants, student equity, and student success plans


## Crafton Student Learning and Success

| Integration of Instruction/Student Services | First Year Implemented | First Year See Impact in Scorecard | Scorecard Outcome |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{aligned} & \stackrel{F}{+} \\ & \sum \underset{\Sigma}{0} \end{aligned}$ |  | - | $\begin{aligned} & \# \\ & 5 \\ & 0 \\ & 0 \end{aligned}$ |  | $\stackrel{\text { 山 }}{ }$ |
| Fast Track Math | 2013-2014 | 2019-2020 | X |  | X | X | X |  |
| Left Lane | 2012-2013 | 2018-2019 | X | X | X | X | X |  |
| Santos Manuel | 2010-2011 | 2016-2017 | X |  | X |  |  |  |
| Learning Communities | 2007-2008 | 2013-2014 |  |  | X |  |  |  |
| Tutoring (SI, SLA) | 2011-2012 | 2017-2018 | X | X | X |  |  |  |

## Crafton Student Learning and Success

| Strategy | First Year Implemented | First Year See Impact in Scorecard | Scorecard Outcome |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{aligned} & \frac{F}{+} \\ & \sum \end{aligned}$ |  | $\begin{aligned} & \frac{\pi}{\omega} \\ & \frac{\omega}{\omega} \\ & \frac{\omega}{0} \end{aligned}$ |  |  | $\stackrel{\text { 山 }}{5}$ |
| Enhanced Transfer Programs \& Services |  |  |  |  |  |  |  |  |
| Title V Transfer Prep | 2011-2012* | 2017-2018 |  |  | X | X | X |  |
| STEM and Trek Academy | 2012-2013** | 2018-2019 |  |  | X | X | X |  |
| Honors Program | 2012-2013 | 2018-2019 |  |  | X | X | X |  |
| Transfer Center | 2012-2013 | 2018-2019 |  |  |  |  |  |  |
| Transfer Advocates | 2012-2013 | 2018-2019 |  |  |  |  | X |  |
| Alignment and Partnership with K-12 |  |  |  |  |  |  |  |  |
| SOAR | 2009-2010 | 2015-2016 | X | X | X | X | X |  |
| Early Assessment Program (EAP) | 2012-2013 | 2018-2019 | X | X | X | X | X |  |
| Common Core | 2014-2015 | 2020-2021 | X | X | X | X | X |  |

## Crafton Student Learning and Success Funding Sources

| Strategy |  |
| :--- | :--- |
| Integration of Instruction/Student Services |  |
| Fast Track Math | General Fund (Cost of Offering Sections) |
| Left Lane |  |
| SBCCD |  |

## Current support programs are helping.

| Program | Success Rate |  |
| :--- | :---: | :---: |
|  | Program | Comparison Group |
| Left Lane | $\mathbf{7 4 . 5 \%}$ | $\mathbf{6 6 . 7 \%}$ |
| Supplemental Instruction: STEM | $\mathbf{7 4 . 6 \%}$ | $\mathbf{5 9 . 9 \%}$ |
| Supplemental Instruction: Title V | $\mathbf{7 5 . 5 \%}$ | $\mathbf{5 7 . 4 \%}$ |
| SOAR | $\mathbf{8 1 . 2 \%}$ | $\mathbf{6 9 . 7 \%}$ |
| STEM Counseling | $\mathbf{8 3 . 9 \%}$ | $\mathbf{7 2 . 5 \%}$ |
| Occupational Programs | $\mathbf{8 1 . 9 \%}$ | $\mathbf{7 3 . 6 \%}$ |
| Compressed Courses | $\mathbf{7 4 . 8 \%}$ | $\mathbf{6 9 . 1 \%}$ |
| Tutoring Center San Manuel Students | $\mathbf{7 7 . 1 \%}$ | $\mathbf{6 9 . 2 \%}$ |

## Crafton Student Learning and Success

o Assess, Measure, and Continuous Improvement

- Revision of QEls to measure progress annually
- Updating and revising EMP


## Successful Strategies Supported by Crafton Research

| Strategy | Approach |
| :--- | :--- |
| Successfully complete transfer <br> level math and English | Left Lane, SOA 3 R, New Innovation in Higher Education and <br> Title V Pathways Grant, Fast Track Math, SI, Student Equity <br> Plan |
| Enroll full-time | Left Lane |
| Collaboration between Instruction <br> and Student Services | Left Lane, SOA 3 R, Transfer Prep and STEM grants, Student <br> Success, Student Equity |
| Student Education Plan (SEP) | Student Success, Student Equity, Left Lane, SOA3R |
| Tutoring Center | Mccelerated Math \& English |
| Student engagement | Math and English departments are exploring approaches <br> to increase |
| Student employment on campus |  |

## Student Success Annual Effectiveness Indicators

- Course Success
- Course Completion (i.e. retention)
o Degree/Certificate Completion Rate (Developing Methodology for annual measure)
- Transfer Rate (Developing Methodology for annual measure)
- Transfer Readiness Rate (Developing Methodology for annual measure)


## How can you help Crafton?

- Continue to support the implementation of Degree Audit systems
o All students need to have an SEP
o Help Crafton to meet the requirements of the Student Success Act by supporting the addition of more sections to meet demand
- Crafton will be able to plan courses based on SEPs
- Crafton will be able to track student progress on meeting their educational goals and identify improvement areas


## How can you help Crafton?

o Educational Partnership Initiative (EPI) Develops a student services portal that will customize and sequence matriculation information and activities to lead students toward successful completion of their educational goals - Includes an Educational Planning and Degree Audit system
o Need to continue to balance incentives for growth with incentives for success

## Questions?



